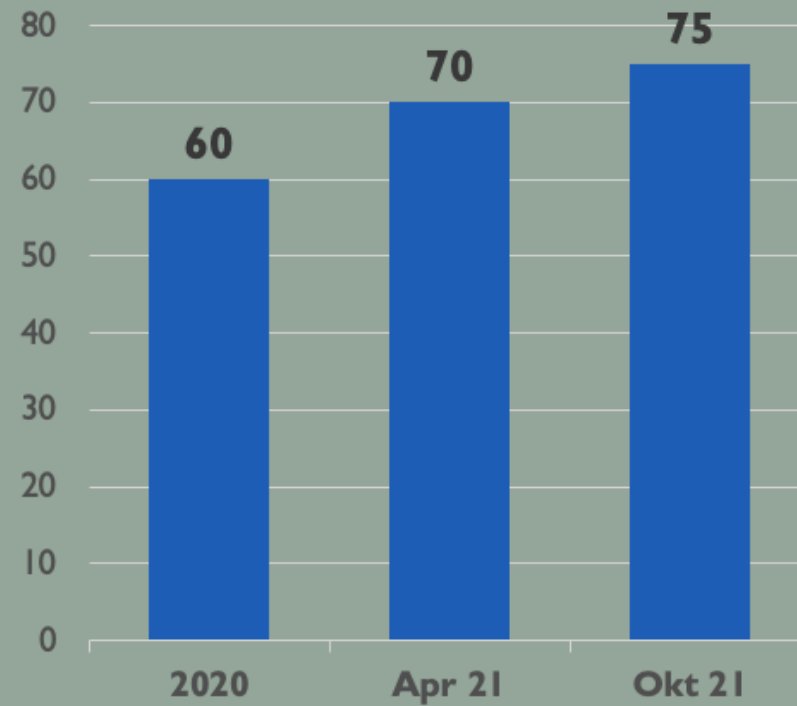
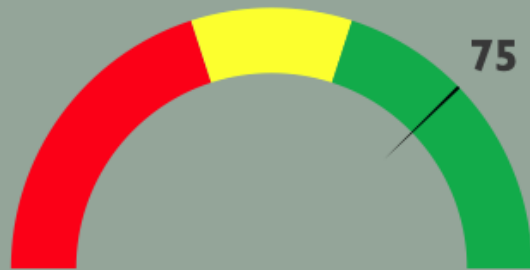


[FIRMA]

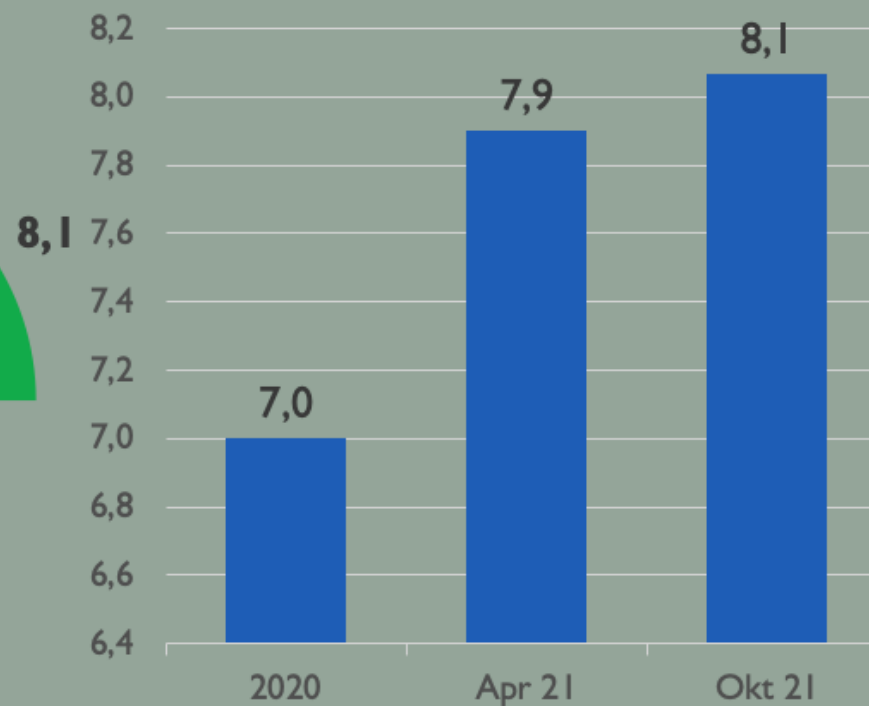
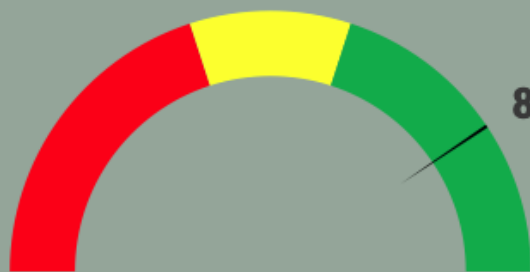
**VÆRDI- OG TRIVSELSCHECK
OKTOBER 2021**

SIMPELTEST

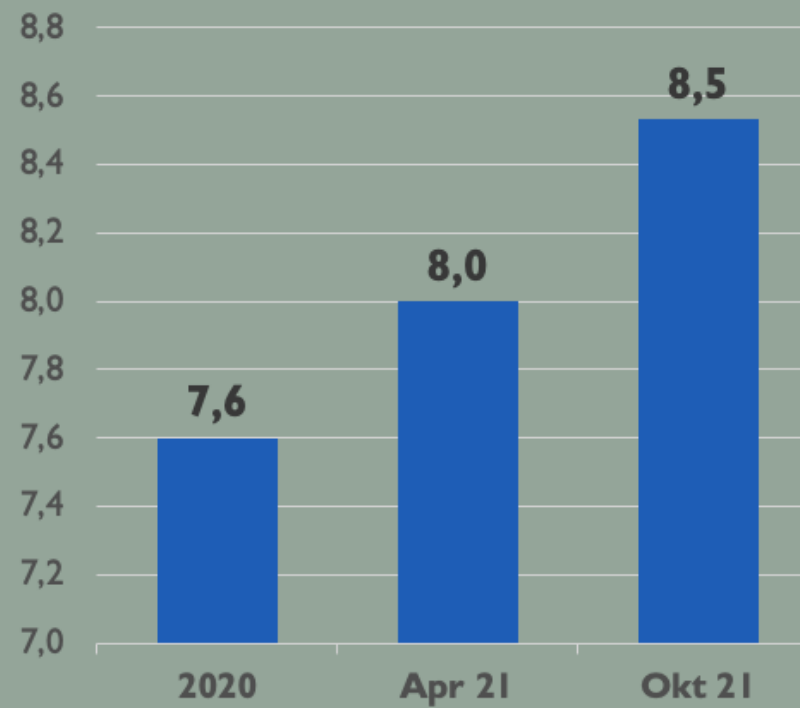
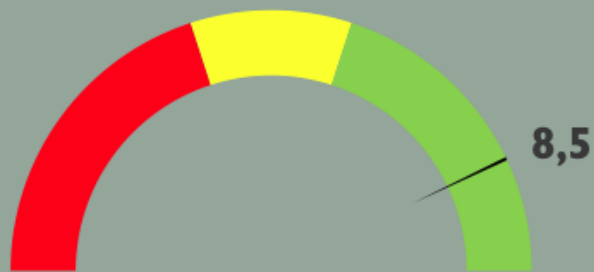
BESVARELSESPROCENT



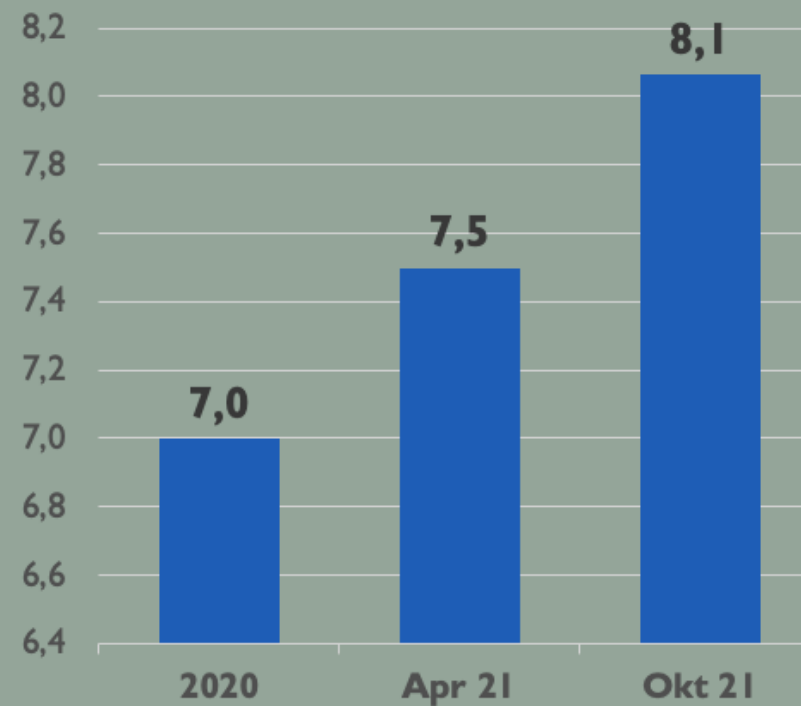
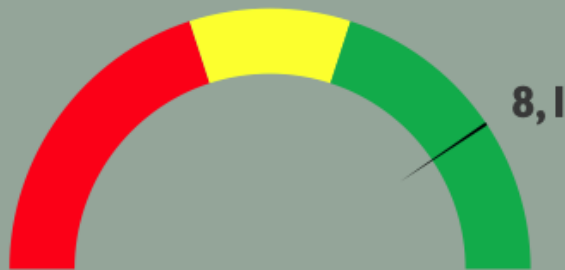
KUNDEN ER DET VIGTIGSTE FOR OS



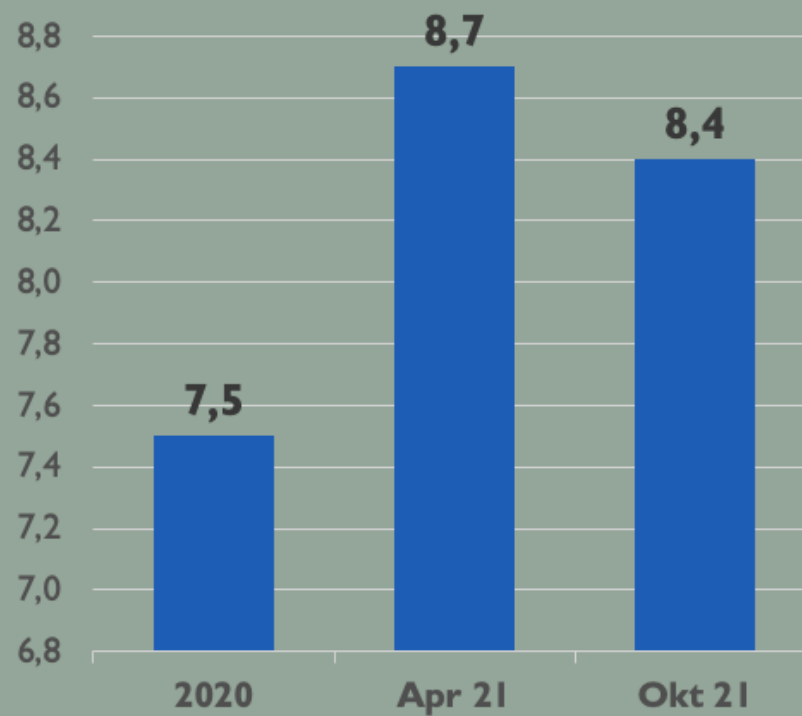
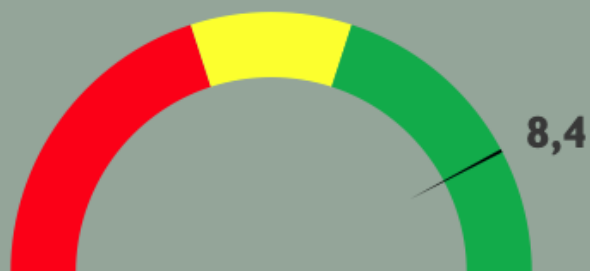
VI HOLDER ALTID, HVAD VI LOVER



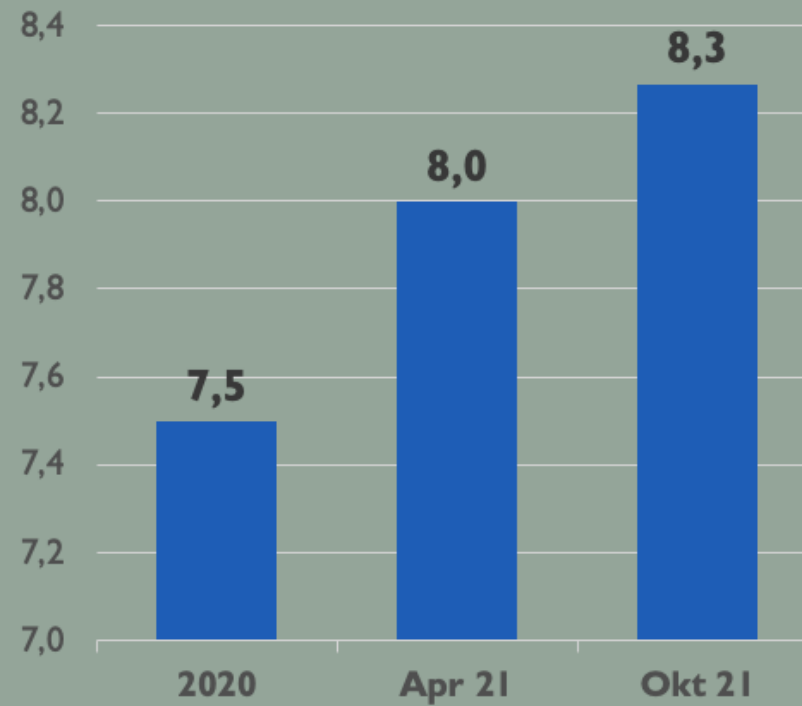
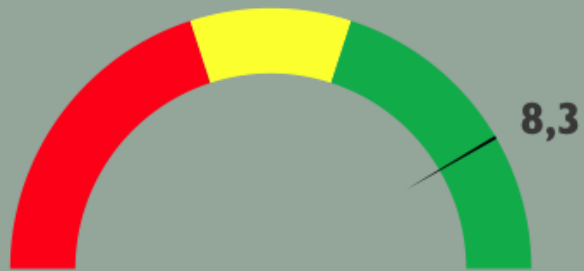
TELEFONEN MÅ MAKSIMALT RINGE 4 GANGE



RETURVARER KREDITERES INDEN 48 TIMER

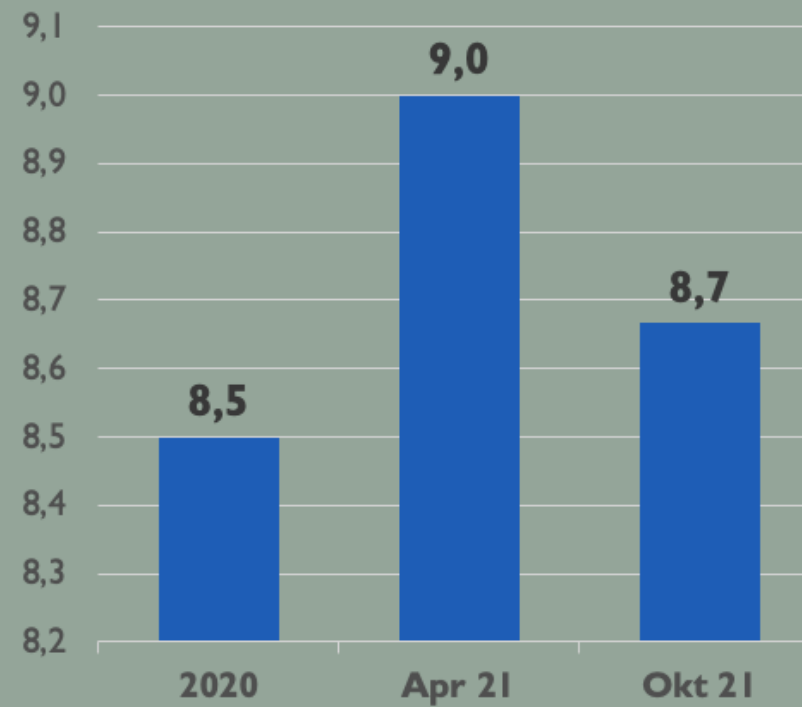
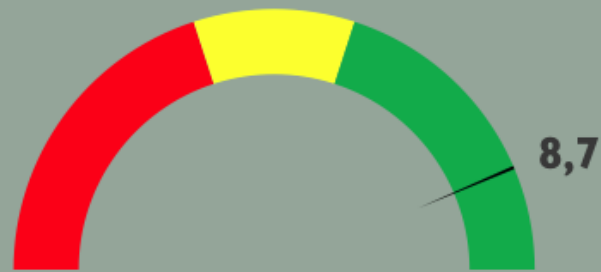


VI TÆNKER ALTID: "HVIS JEG VAR KUNDEN
HER, SÅ...."

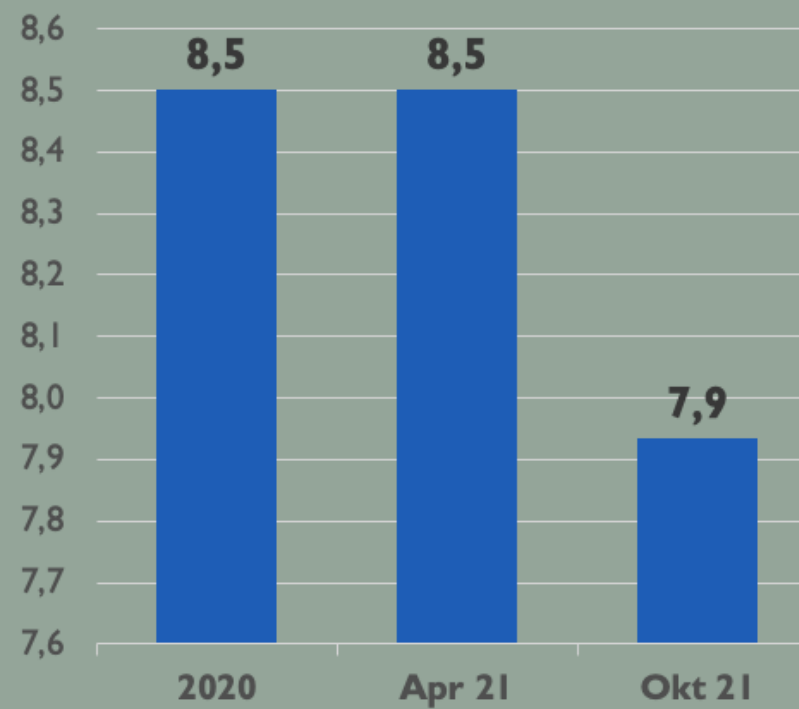
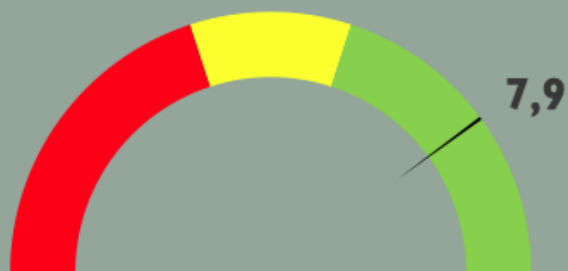


SIMPELTEST

VI HAR ET SMIL PÅ MUNDEN OG ET GLIMT I ØJET



HVOR GODT TRIVES DU LIGE NU I DIT JOB?



SÅDAN SVAREDE MEDARBEJDERNE

Okt 21	3	4	5	6	7	8	9	10
Kunden er det vigtigste for os	1			1	2	4	4	3
Vi holder altid, hvad vi lover				2		5	4	4
Telefonen må maksimalt ringe 4 gange				2	4	3	3	3
Returvarer krediteres inden 48 timer				1	2	4	6	2
Vi har et smil på munden og et glimt i øjet				2		7	4	2
Vi tænker altid: "Hvis jeg var kunden her, så...."					2	4	6	3
Hvor godt trives du lige nu i dit job?				2	3	5	4	1